

CASE MANAGEMENT FOLLOW UP

1. [CASE WORKER] Welcome back Amina, thank you for coming back.
2. [SURVIVOR] Thank you
3. [CASE WORKER] I remember last time we talked about your safety concerns. How have you been since the previous session?
4. [SURVIVOR] hmmm okay...
5. [CASE WORKER] do you want to speak more about that?
6. [SURVIVOR] I feel a bit better but I am still stressed.
7. [CASE WORKER] hmhhh
8. [SURVIVOR] I still cannot sleep properly and spend many hours awake. I feel sad.
9. [CASE WORKER] Sorry to hear that. Is it getting any better or worse?
10. [SURVIVOR] I feel a bit better but I am still very worried.
11. [CASE WORKER] Do you want to tell me more on about what is causing the worry? Is there something new that has happened that is making you worried?
12. [SURVIVOR] Yes, I was told that man was let out of police cell so I am worried that he may come back. I do not understand why they let him out of the police cell, after what he did to me!
13. [CASE WORKER] That is sad to hear. Remember last time we talked about the legal system and the possibility that the perpetrator could be released on bail?"
14. [SURVIVOR] Yes we had discussed but still..., I thought he should be in jail throughout? That is not fair at all!
15. [CASE WORKER] Unfortunately, that is how the legal system works.
16. [SURVIVOR] Okay... I thought it was corruption.
17. [CASE WORKER] I'm sorry, sometimes the legal system does not work well for survivors. I am here for you throughout the process.
18. [SURVIVOR] Thank you
19. [CASE WORKER] You mentioned that you are worried that the man is out of prison. Let us we discuss your safety plan in relation to this new threat. [Takes out the safety plan] Looking at what we had discussed last time, what are the changes you want to make to this plan? What other steps can you take in order to further secure your safety and that of your family?
20. [SURVIVOR] Oh actually I had not thought of that. I have just been scared and not thought that there is anything I can do to handle this.



21. [CASE WORKER] That is okay, that is why we are here, let us explore together. Since you fear him targeting you again, what are some things you can do to avoid coming into contact with him?

22. [SURVIVOR] Oh! I think I can avoid being alone. Yes, I will avoid going somewhere alone for the time being. I came with my friend today and I will be trying to have someone accompany me. I know he cannot get near the home since I have alerted the community leaders and he is not to be seen anywhere near our village. I will also ensure that the children are accompanied when going to school. I do not want them to miss school since they are not aware what I went through and I do not want them to know.

23. [CASE WORKER] Who will accompany the children to school?

24. [SURVIVOR] I live near my brother-in-law so I will ask his older children to be walking to school with my children. Also two of my neighbours have older children in the same school.

25. [CASE WORKER] Good. That is a good plan. Should we continue to check in about other service we agreed to last session? Did you get the medical and legal services that we discussed and I referred you?

26. [SURVIVOR] I went to the hospital and I was attended to. I was given medicine and I will go back next week for further check-up.

27. [CASE WORKER] Okay, that is good to hear. How were the services? Did you feel that you got the services you expected?

28. [SURVIVOR] Yes indeed. The doctor was very friendly. I have the forms signed and they advised me to take that to *Legal Aid* to get more advice on how to follow up the case. This man should be punished.

29. [CASE WORKER] Okay, so did you take the forms to *Legal Aid* for the legal advice?

30. [SURVIVOR] Hmm not yet.

31. [CASE WORKER] Okay. Was there anything that got in the way of you going to *Legal Aid*? Is there more support that you require?

32. [SURVIVOR] Actually, I plan on going there after today's session. I did not have enough time to go to all the places since I have a small baby, I told you that.

33. [CASE WORKER] yes you mentioned you have a small baby. How is the baby and the other children? Who is taking care of them?

34. [SURVIVOR] My neighbour is carrying the baby, he is okay. The children are okay also and going to school.

35. [CASE WORKER] Great, that is good to hear. Once you visit *Legal Aid* they will be able to advise you on the options available for you to get your case handled. You can also ask them questions regarding what to expect in the court process.

36. [SURVIVOR] I still have the note you gave me so I will go today.

37. [CASE WORKER] Great. Please do and let me know how the process goes and if you need any more support.

38. [SURVIVOR] Okay

39. [CASE WORKER] Is there anything else you'd like to talk about today? Any other question for me?

40. [SURVIVOR] No. I actually feel much better after speaking with you.

41. [CASE WORKER] That is great to hear. Based on what we discussed today, your next steps are to go to *Legal Aid* for legal guidance and to your follow-up appointment at the hospital.

42. [SURVIVOR] I will.

43. [CASE WORKER] I would like to meet with you again after a week, will that be possible?

44. [SURVIVOR] Yes, since it is a market day today, I can come the same time next week so that I have someone to accompany me here and then to the market.

45. [CASE WORKER] Great! I will be expecting you. Thank you for coming and I look forward to seeing you again next week. In case you have an emergency before that, please feel free to come back or use the hotline number I had given you. Take care and remember all the safety plan we had agreed on in the previous session.

46. [SURVIVOR] Thank you so much. Good bye